

Terms of Service

These Terms of Service (“Terms of Service”) constitute a legally binding agreement made between you, whether personally or on behalf of an entity (“you”) and Sweet Wellness, LLC, a Texas limited liability company (“Company” or “we” or “our”), which owns and operates the sweetwellnessllc.com website, and governs your access to and the use of this company website as well as any other mobile website, mobile application, media channel, or other media form related or connected thereto (collectively, the “Site”), and services supplied by or on behalf of us through the Site (“Services”). Supplemental terms and conditions may be posted on the Site occasionally and are hereby incorporated in these Terms of Service by reference.

You accept and agree to be bound by these terms by continuing to use the Site. If you do not agree to abide by these terms, or to the modifications that the Company may make to these terms, do not continue to use, or access the services of the Company or the Site.

The terms of use contain a provision that requires the use of arbitration on an individual basis to resolve disputes, as opposed to Jury trials or Class Actions, and limits the remedies available to you in the event of a dispute. Refer to the dispute resolution section for further information.

Please read these Terms of Service carefully before using our Site. By accessing or using the Site or purchasing our products (Products”), you engage in our Services and agree to be bound by the following terms and conditions.

Content

The Content and the trademarks, all logos contained on the Site are owned by us and are subject to copyright and other intellectual property rights under applicable laws. Our trademarks and trade dress may not be used, including as part of trademarks or domain names in any manner that causes confusion between other brands. Our Logos, website designs, audio, video, text, photos, and graphics may not be copied, imitated, or used, in whole or in part, without our prior written permission. We will not be held liable for the accuracy of Content on the website. Reliance on Content is at your own risk. We reserve the right to change the content at any time but have no obligation to update any information on the Site.

Disputes

In the event you dispute the amount or validity of any payments made to Sweet Wellness, LLC, you must notify the Company within ten (10) days of payment of any such dispute by

mail or email at the address or email address listed below. Your failure to notify Sweet Wellness, LLC within the (10) days of payment will constitute a waiver of any claims related to the dispute. You agree that you will pay all costs of collection, including attorneys' fees, incurred by Sweet Wellness, LLC in the event you fail to make payment.

Hemp Products and Drug Testing

Some of our Products contain ingredients derived from "Hemp", as defined in the Agriculture Improvement Act of 2018, (also known as the 2018 Farm Bill) The 2018 Farm Bill exempts hemp from the definitions of "marihuana" and "tetrahydrocannabinol" in the Controlled Substances Act, 21 USC, 801, et. seq. The products we sell may contain detectable amounts of hemp-derived THC or other ingredients that may result in a positive test for the THC metabolites on drug screenings. Consult your employer prior to use if you are subject to drug testing for marihuana or THC.

Legal age

By agreeing to these Terms of Service, you affirm that you are of the age required in your state, province, or territory of residence to purchase hemp-derived products, and are legally competent to enter and agree to these Terms of Service.

Local regulations

Products offered for sale on the Site are not intended for distribution to or use by any person or entity in any jurisdiction or country where such distribution or use would be contrary to law, or which would subject us to any registration requirement with that jurisdiction or country. Persons who access the Site from such locations do on their own volition and are solely responsible for compliance with local laws. Refunds will not be issued for any Order that is refused or abandoned by the purchaser. Refunds will not be issued for Orders that cannot be delivered due to address errors or Orders that are seized by law enforcement or customs.

Modifications

We reserve the right to modify or discontinue the Site, the Products, the Service, or any part or Content thereof without notice. We shall not be liable to you or to any third party for any modification, change, or discontinuance.

Orders

You agree that any order you place through the Site (“Order”) is an offer to buy, under these Terms of Service, all Products listed in your Order. We must accept all Orders before we are obligated to sell the Products to you. Order acceptance and formation of the contract of sale between us and you will not take place unless and until you have received an Order confirmation email. We reserve the right to decline or cancel an order at our discretion. If we cancel or change an order, we will make every effort to contact you by the email or billing address, or phone number that you have provided. You agree to pay for all Orders you place through the Site. By purchasing a product from the Site, you are agreeing to be bound by these Terms and Conditions and any other policy listed on this Site.

Prohibited Uses

In addition to other prohibitions set forth in the Terms of Service, you are prohibited from using the Site for any of the following purposes: a. Any unlawful act; b. To solicit others to perform an unlawful act; c. to violate any international, federal, state, or local rule, law, or ordinance. d. to infringe upon or violate our intellectual property rights; e. to harass, abuse, insult, harm, deface, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, or disability; f. to submit false or misleading information; g. to upload or transmit viruses or malicious code that can affect the performance of the website; h. to collect or track the personal information of others; i. to spam or to phish; j. for any obscene purpose; or k. to interfere or disrupt the security features of the Service. We reserve the right to terminate your use of the Service for violation of any of the prohibited uses.

Release

You hereby release Company Parties and their successors from claims, demand, any and all losses, damages, rights, and actions of any kind, including personal injuries, death, and property damage, that are either directly or indirectly related to or arises from your use of Company Products or Properties; any action taken by us during or as a result of our investigations and/or from any actions taken as a consequence of investigations by us or others, including law enforcement.

Return Policy

To protect your health and safety, we do not authorize the return of any items. We do, however, correct any errors on our part and will be happy to address your concerns if you notify us within ten (10) days of your payment. Please contact us at customer support by email at support@sweetwellnessllc.com or by calling us at 469-372-1663.

Sales limits and Discontinued Products, and Expectations

We reserve the right to, but are not obligated, to limit the quantity of sales of our Products to any person, region, or jurisdiction. We may exercise this right on an individual basis. All descriptions and pricing of Products are subject to change at any time without notice. We reserve the right to discontinue any Product at any time. Any offer made on this Site is void where prohibited. We do not warrant that the quality of any Products, information, or other material purchased or obtained by you will meet your expectations.

Shipping

We offer free shipping on all orders of \$75 and over. We will arrange for shipment of the Products to you. You will pay all shipping and handling charges specified during the ordering process. Title and risk of loss pass to you upon our transfer of the Products to the shipping carrier. Shipping and delivery dates are estimates only and cannot be guaranteed. We are not liable for any delays in shipments.

Third-Party Links, Privacy, and Personal Information

We do not sell any of your information to Third Parties. We use Third-Party Service providers to host our website, to manage our online store, and to ship our products. If some of our products are manufactured and or packaged by Third Parties, Sweet Wellness, LLC is committed to never sharing or selling your contact information. While we remain committed to keeping all your information private, you understand that any message or information may be read or intercepted by others, even when there is a special notice that a particular transaction (credit card information) is encrypted.

Warranties, Limitation of Liabilities

You agree that your use of the Site and our Services will be at your risk. To the fullest extent of the law, the Company, and its owners, officers, directors, employees, and agents disclaim all warranties.

How to Contact Us

If you have questions about these Terms of Service or our Company policies, please contact us in writing at:

Sweet Wellness, LLC
4900 Airport Pkwy, Unit 2642,
Addison, TX 75001
Or call us at: 469-372-1663